



Being non techies, having a responsive and knowledgeable technical support life line to call has been a huge benefit to our company. When we have had issues to resolve, the Intivix staff really works with us to get our problem diagnosed and resolved quickly. It is so helpful to have a supportive team that can clearly communicate and work with users of different levels of technical knowledge. I also appreciate that Intivix keeps its solution designs simple and streamlined. Right-sized for what our company needs.

I recently had an experience where Intivix saved me. I was right in the middle of a tight deadline and had spent a lot of time working on several important documents, and then I made a change and “Poof, the files were gone.” Needless to say, I was horror stricken and worked with the Intivix help desk who helped me restore what I had lost. They got me up and running and I was able to keep my deadlines without redoing a ton of work. A big sigh of relief...



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